



Successful Strategic Solutions

United States | Canada

Excalibur Data Systems is a leading-edge consulting firm guiding organizations through their digital transformation journey. By leveraging best-of-breed Enterprise Service Management technologies, we help create next-generation solutions to optimize and automate IT organizations and assets by delivering compelling solutions for your customers.

Strategic Partnerships



The world's largest organizations choose AlertOps to solve their toughest collaboration and real-time communication challenges to protect business-critical services and continually deliver positive customer experiences.



BeyondTrust is the worldwide leader in Privileged Access Management (PAM), empowering organizations to secure and manage their entire universe of privileges. Our integrated products and platform offer the industry's most advanced PAM solution, enabling organizations to quickly shrink their attack surface across traditional, cloud and hybrid environments.



CG4 builds great Mobile Applications to help meet your asset tracking needs. Our first customer, in 1999, needed a tracking system to count inventory on supply carts in hospitals – they also needed it to integrate into PeopleSoft. From there, we've built several mobile solutions to track assets and inventory to integrate with many existing enterprise-level systems.



ComAround is a global software company that specializes in Knowledge Management and Self Service. ComAround helps customer service and support organizations to create an excellent agent and customer experience by building and sharing knowledge across channels using ComAround's Knowledge Management Software and expertise.



Cherwell empowers organizations to improve service experiences and automate workflows using data that stretches across contexts and business units. The result is meaningful and measurable digital service transformation, delivered faster.



Device42 is the most comprehensive agentless discovery system for Hybrid IT available today. Device42 can continuously discover, map, and optimize infrastructure and applications across data centers and cloud, providing accurate views of your IT ecosystem. Once discovered, Device42 intelligently groups workloads by application affinities, dramatically reducing the effort required to create move groups, capturing all communications.



DRYiCE is a dedicated and rapidly growing software division of HCL that delivers best-in-class implementations of AI for enterprises. Our exclusive products and platforms enable enterprises to operate in a leaner, faster, and cost-efficient manner, while ensuring superior business outcomes.



FireScope enables an end to end enhanced intelligent viewpoint, by discovering your IT assets as well as associated data, mapping your business-critical services to the discovered assets; continuously monitoring and alerting on their up-to-date status to ensure a secure, fully visible, mission-critical service and business-ready IT environment.



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Our strategic partners are best in breed technology solutions. Many have integrations with leading ITSM and ESM platforms. This allows for a complete end-to-end solutioning for our clients no matter their business needs or technologies. We believe in developing long term partnerships with our customers and measure our success by helping them achieve their goals.

Strategic Partnerships



Halo Service Solutions is a privately owned software company, which provides ITSM platforms that can be installed on-premise or in the cloud. With built-in ITIL best practices, HaloITSM is relied upon in over 40 countries to provide a platform, not only for IT teams but for use across multiple departments. HaloITSM is a leading out-of-the-box platform, enhanced by bespoke configuration and development delivered by our experienced team to meet client needs.



Resolve believes in the power of automation to fuel IT innovation and to enable you to achieve amazing things. We've been in this business for more than a decade, pouring our passion into building the #1 IT automation and orchestration platform on the planet. Nothing makes us happier than helping our customers automate the unimaginable so they can take their organizations to new heights, not to mention making life in the IT trenches a little more fun along the way.



sigmaGO is a Cherwell Certified Technology Alliance Partner specializing in mobile application development. We provide the newest method to remotely connect via Android or iOS mobile devices directly to your Cherwell Service Management system. sigmaGO offers your mobile users the ability to enhance customer service capabilities with push notifications, live chat, manage Incidents, Requests, Approvals, customer satisfaction surveys, offline mode, multi-language support and much more all at your fingertips and reduce overall costs with the power of mobile connectivity.



ScienceLogic is a leader in IT Operations Management, providing modern IT operations with actionable insights to predict and resolve problems faster in a digital, ephemeral world. Its IT infrastructure monitoring and AIOps solution sees everything across cloud and distributed architectures, contextualizes data through relationship mapping, and acts on this insight through integration and automation.



Syxsense is the world's first IT management and security solution that combines Vulnerability Scanning, Patch Management, and EDR capabilities.



Talend, a leader in cloud data integration and data integrity, enables companies to transform by delivering trusted data at the speed of business. Talend Data Fabric offers a single suite of apps that shorten the time to trusted data. Users can collect data across systems; govern it to ensure proper use, transform it into new formats and improve quality, and share it with internal and external stakeholders.

For more information about our partnerships please visit www.excaliburdata.com/partners.



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